



Standard terms and conditions

Minimum order amount:	SEK 750.00 excl. VAT. If order below SEK 750.00 a fee of SEK 250 will be charged. Extra cost for paper invoice SEK 50.
Terms of delivery:	In accordance with Incoterm DAP to Sweden. Unless otherwise agreed, the recipient is charged for carriage. If delivery is requested to more than one addressee, a handling charge of SEK 60.00/addressee will be invoiced.
Delivery time:	Standard products from stock as agreed, normally 3-6 days. Express delivery is subject to an extra delivery charge.
Packaging cost:	If packaging is broken, an additional SEK 100.00 handling and packaging charge is invoiced.
External packaging:	A charge is invoiced for external packaging, pallets and pallet collars.
Printed products:	We reserve the right to a surplus delivery/shortfall of no more than 10% of the agreed quantity. The cost is charged for the exact quantity. Adjustments of incorrect originals are invoiced at SEK 750.00/hour.
Complaints:	Complaints against a product must be made within 10 days of receipt of delivery.
Prices:	Valid up to and including 2019. We reserve the right to adjust standard prices quoted during the year as a consequence of for example, changes in raw material costs or exchange rate fluctuations, or other unforeseen changes in costs.
VAT:	Will be added on invoice.
Returns:	Only intact, complete and undamaged packages are accepted in return. A return deduction of 20% plus the cost of carriage for the return is invoiced. Stock articles only are accepted in return within 3 months of delivery date.
Force majeure:	Grounds for exemption: HL has the right to extend the delivery date if the completion of the purchase is prevented as a consequence of a circumstance on the part of the counterparty or as a consequence of a circumstance beyond HL's control, such as labour conflict, authority decision, extensive operational disruption at HL or a subcontractor, or another circumstance not caused by HL and that HL could not have expected and the consequences of which HL could not reasonably have been able to avoid. The right to extend the delivery time is conditional upon HL notifying the customer without delay that a circumstance constituting grounds for exemption has occurred. If the purchase cannot be completed within a reasonable time as a consequence of circumstances as described above, HL may cancel the part of the purchase that is prevented from being completed.



HL Display can offer the following if required:

- Printing:** HL can produce original prints and perform repro work, invoiced at SEK 750.00/hour.
- Drawings:** Drawings and presentation materials can be provided by HL and are invoiced at SEK 750.00/hour.
- Profiling:** HL can offer several different kinds of profiling, such as screen printing, digital printing, stickers, top signs, etc. Quoted on request.
- Kit package:** The solution can be packaged as a kit by HL if required. Quoted on request.
- Warehousing:** Warehousing is invoiced at SEK 100.00/pallet per month.
- Installation:** HL can offer installation of the solution in the store. Quoted on request.